

RETURN POLICY

Please, fill in and print this form, then place it inside your parcel



RETURN PERIOD

If you wish to return an item, please mail it within 14 days of the order date.



ORIGINAL PACKAGING

Items must be returned with all tags attached and must be in their original packaging such as boxes and clear bags.



RETURN GUIDELINE

Only the items that are in new condition, unworn, free of marks and damages can be returned.



RETURN ADDRESS

Somaesté OHG
Rolfinckstr. 31
22391 Hamburg
Germany



SHIPPING COSTS

The customer carries the shipping costs of the returns.



NOTICES

We reserve the right to reject the items, which are not in the exact condition in which they were received.

YOUR ORDER DETAILS

Order ID: _____

Order Date: _____

Name: _____

Contact Number: _____

REASONS FOR RETURN

Looks different on website

Arrived too late

Does not suit me

Ordered different styles

Wrong item received

Package damaged

Faulty/ damaged item

Other reason (list below)

Please list the item(s), comments or any other clarifications below.



To:

Somaesté OHG
Rolfinckstr. 31
22391 Hamburg
Germany

From:

